



Uganda 7-day Short Subscription Project

April 2025

Customer Facing FAQs

UGANDA

(DStv, Compact, Family, Access & Lumba)

1. What is the DStv Ka Weekie (7-day) subscription?

The DStv 7-day subscription gives you 7 days of non-stop entertainment at a smaller price! It's a flexible option so you can stay connected without paying the full monthly amount upfront.

2. Why is DStv offering Ka Weekie (7-day) subscriptions?

We know life can get busy – and budgets too! The 7-day subscription gives you more control and flexibility, so you enjoy DStv your way.

3. Which DStv packages are available for 7 days?

You can subscribe to these packages for 7 days:

- DStv Compact
- DStv Family
- DStv Access
- DStv Lumba

Note: DStv Premium and Compact Plus are **not** available for Ka Weekie (7-day) subscriptions.

4. How much does the Ka Weekie (7-day) subscription cost?

Here's a quick look at some of the 7-day prices:

- **DStv Compact:** UGX 35,000
- **DStv Access:** UGX 14,000

You'll pay just over 30% of the usual monthly price. For full details, visit www.dstv.com.

5. How do I pay for my Ka Weekie (7-day) subscription?

You can pay quickly and easily through:

- The **MyDStv app**
- **USSD** code (e.g., *Dial *206#*)
- Authorized **payment centers** and **merchants**
- Other **self-service platforms**

6. Can new customers get the Ka Weekie (7-day) subscription?

No. This offer is only for **existing** DStv subscribers. New customers must first subscribe to a full monthly package before accessing Ka Weekie (7-day) options.

7. Are DStv add-ons included?

No. Add-ons like DStv Asia, French Plus, or Showmax are **not** included in the 7-day subscription.

8. When does this start?

The 7-day subscription will be available from **17th April 2025**.

9. Where can I find more information?

Visit www.dstv.com or download the **MyDStv app** to manage your account anytime.