

# Terms and Conditions

## for Showmax Entertainment Free Trial

### Introduction

These Terms and Conditions govern the Showmax Entertainment 30-day free trial and promotion for select and active DStv South Africa customers to sign up for Showmax Entertainment and add it to their DStv bill at no cost for one month. The following terms outline the conditions required for eligibility and participation in the promotion.

### Eligibility

- The Showmax Entertainment 30-day free trial is open only to select and active DStv South Africa customers.
- Participants must be active DStv Compact Plus, Compact, Family, or Access customers with Showmax Entertainment added to their DStv bill.
- Participants must have their DStv and Showmax subscriptions active throughout the Showmax Entertainment 30-day free trial month.

### Ineligibility

- Customers who have a disconnected DStv package subscription.
- Customers with a DStv Premium or DStv EasyView subscription.
- Customers who disconnect their DStv or Showmax subscription within the Showmax Entertainment 30-day free trial month will forfeit the free trial.
- Customers who downgrade to DStv EasyView during the Showmax Entertainment 30-day free trial month will forfeit the Showmax Entertainment 30-day free trial.
- Employees of MultiChoice and their immediate families are not eligible to participate in the Showmax Entertainment 30-day free trial promotion.

### Showmax Entertainment 30-day Free Trial Details

- The Showmax Entertainment 30-day free trial period for Showmax Entertainment starts from the date when Showmax is added to the respective DStv subscription.
- Take up of the Showmax Entertainment 30-day free trial is available from 5 to 31 December 2024.
- The Showmax Entertainment 30-day free trial ends 30 days after the date when Showmax Entertainment is added to the respective DStv subscription.

### Post-Showmax Entertainment 30-day free Trial Conditions

- At the end of the Showmax Entertainment 30-day free trial, customers have the opportunity to either cancel the service or continue with it at R49 per month when Showmax Entertainment is added to their respective DStv subscription.
- Customers who forfeit the Showmax Entertainment 30-day free trial can still subscribe to Showmax Entertainment for R49 per month when they add it to their DStv bill.

### **Cancellation**

- Cancellation of the Showmax Entertainment 30-day free trial and the Showmax add-on service can be completed on the DStv self-service portal: MyDStv

### **General Conditions**

- By participating in this promotion, participants agree to abide by these Terms and Conditions.
- These Terms and Conditions will be made available on the company's main website: [DStv.com](http://DStv.com)
- MultiChoice reserves the right to amend these Terms and Conditions at any time without prior notice. Any changes will be posted on the company's website.

### **Limitation of Liability**

- MultiChoice is not responsible for any technical malfunction or other issues that may affect participation in the promotion.
- MultiChoice reserves the right to cancel or modify the promotion if circumstances arise beyond its control.

### **Contact Information**

- For any queries or more information regarding this promotion, please contact our customer service team: [Contact Us](#)

By participating in this promotion, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Effective Date: From the date when Showmax Entertainment is added to the

respective DStv subscription

End Date: 30 days after the date when Showmax Entertainment is added to the respective DStv subscription.

